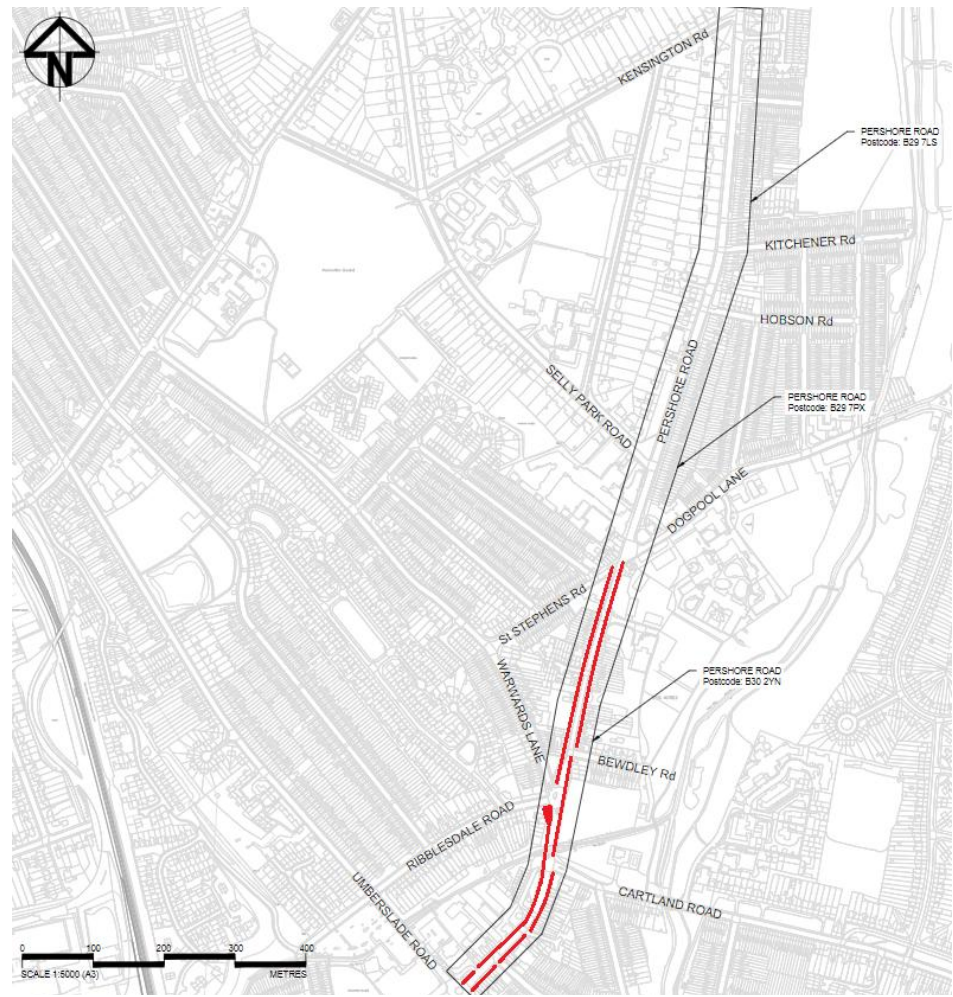


Public Transport: Bus diversions may be in place during this scheme. Further details of any service diversions can be found at www.networkwestmidlands.com



Road works starting in your area soon

What's happening, where and when?

What: Footway Resurfacing

Where: Pershore Road (Phase 1-3) 20/09/21 to 05/02/22.
(extends shown overleaf)

Phase 1 – Umberslade Road to St Stephens Road.

When: Commencing Monday 20/09/21 due to end 29/10/22.
(These dates are subject to change).

How long: Approx 6 weeks.

(Please note, the occasional Saturday may be worked).

Traffic Management: Access Controlled/Traffic Lights/Lane Closure
(consideration given to residents needs).

Hours: 07:30AM to 18:00PM.

Diversion: This will be signposted locally.

Site Safety: When safe to do so we will try and maintain access to your property, but you may experience some delay for safety reasons. Please be patient with Traffic Management Staff.

Please take extra care due to uneven surfaces whilst resurfacing takes place.

If you would like this information in a different format, Braille, tape or large print, please call

0121 303 6644

If you are hearing impaired, please call us via Typetalk on
18001 0121 303 6644



Parking and Property Access

We are issuing you this notice as access to your property may be restricted. We must ask that vehicles are not parked immediately outside your property during the works.

Vehicles obstructing our works may be relocated to an adjacent street by **Mansfield Recovery**, with no charge. Please contact Mansfield direct on **0870 6003444**, if your vehicle has been removed. We understand that vehicle access may be essential for some medical / personal reasons.

If you need to get a vehicle to your property during these works, please ask our personnel on site or call our Public Liaison Officer **John McQuaid** on **07395 245184**. Pedestrian access will be maintained at all times.

We hope this information is helpful and we apologise for any inconvenience these essential works may cause. We will make every effort to minimise any unnecessary disruption. Our team on site will be ready to assist you with any issues you may have during the works and we hope you will find our employees courteous and helpful.

Customer Service

Please note – Kier do not carry out private works, so we will never offer to construct, or resurface private driveways. Be aware of Rogue Traders completing substandard works of this nature

If you have any questions, concerns, or comments, please visit: www.birmingham.gov.uk/roadworks or call our Customer Service team on **0121 303 6644**.

Site Specific contact:

John McQuaid (john.mcquaid1@kier.co.uk) – 07395 245184

In writing:

Customer Service Manager

Birmingham Highways Maintenance and Management Service

142 Thimble Mill Lane

Aston

Birmingham

B7 5HR

Our workforce abide by strict social distancing rules set out by the Government site operating procedures. Please respect them in return, abuse will not be tolerated.

